

**Community Relations
Uniform Complaint Procedures**

The Governing Board recognizes that the Charter School is responsible for complying with applicable state and federal laws and regulations governing educational programs.

The Charter School shall follow uniform complaint procedures when addressing complaints alleging unlawful discrimination based on age, sex, sexual orientation, gender, ethnic group identification, race, ancestry, national origin, religion, color, or mental or physical disability in any program or activity that receives or benefits from state financial assistance. Uniform complaint procedures shall also be used when addressing complaints alleging failure to comply with state and/or federal laws in adult education, consolidated categorical aid programs, migrant education, vocational education, child care and development programs, child nutrition programs, special education programs, and federal school safety planning requirements.

The Board encourages the early, informal resolution of complaints at the site level whenever possible.

The Board acknowledges and respects every individual's right to privacy. Discrimination complaints shall be investigated in a manner that protects the confidentiality of the parties and the facts. This includes keeping the identity of the complainant confidential except to the extent necessary to carry out the investigation or proceedings, as determined by the Director or designee on a case-by-case basis.

The Board prohibits retaliation in any form for participating in complaint procedures, including but not limited to the filing of a complaint or the reporting of instances of discrimination. Such participation shall not in any way affect the status, grades or work assignments of the complainant.

The Board recognizes that a neutral mediator can often suggest a compromise that is agreeable to all parties in a dispute. In accordance with uniform complaint procedures, whenever all parties to a complaint agree to try resolving their problem through mediation, the Director or designee shall initiate mediation. The Director or designee shall ensure that mediation results are consistent with state and federal laws and regulations.

Legal Reference:**EDUCATION CODE**

- [200-262.3](#) Prohibition of discrimination
- [8200-8498](#) Child care and development programs
- [8500-8538](#) Adult basic education
- [18100-18172](#) School libraries
- [32289](#) School safety plan, uniform complaint procedure
- [35186](#) Alternative uniform complaint procedure
- [48985](#) Notices in language other than English
- [49060-49079](#) Student records
- [49490-49590](#) Child nutrition programs
- [52160-52178](#) Bilingual education programs
- [52300-52499.6](#) Vocational education

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[52500-52616.24](#) Adult schools
[52800-52870](#) School-based coordinated programs
[54000-54041](#) Economic impact aid programs
[54100-54145](#) Miller-Unruh Basic Reading Act
[54400-54425](#) Compensatory education programs
[54440-54445](#) Migrant education
[54460-54529](#) Compensatory education programs
[56000-56885](#) Special education programs
[59000-59300](#) Special schools and centers
[62000-62005.5](#) Evaluation and sunseting of programs
[64000-64001](#) Consolidated application process
CODE OF REGULATIONS, TITLE 5
[3080](#) Application of section
[4600-4671](#) Uniform complaint procedures
[4900-4965](#) Nondiscrimination in elementary and secondary education programs
PENAL CODE
[422.6](#) Interference with constitutional right or privilege
UNITED STATES CODE, TITLE 20
[6301-6577](#) Title I Basic Programs
[6601-6777](#) Title II Preparing and Recruiting High Quality Teachers and Principals
[6801-6871](#) Title III, Language instruction for limited English proficient and immigrant students
[7101-7184](#) Safe and Drug-Free Schools and Communities Act, including
[7114](#) Local educational program, safety plans
[7201-7283g](#) Title V Promoting Informed Parental Choice and Innovative Programs
[7301-7372](#) Title VI Rural and Low-Income School Programs